# Feature Name (View Booking Information)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.2.3 | | | |
| **Use Case Name:** | View Booking Information | | | |
| **Created By:** | Matthew Hill | | **Last Updated By:** |  |
| **Date Created:** | 9-14-18 | | **Last Revision Date:** |  |
| **Actors:** | | User (Hotel Guest).  System. | | |
| **Description:** | | View guest’s remaining time on their booking/stay. | | |
| **Trigger:** | | User opens guest portal. | | |
| **Preconditions:** | | 1. User needs to be logged out. 2. System needs to be online. | | |
| **Postconditions:** | | 1. User needs to be logged out. | | |
| **Normal Flow:** | | 1. User opens guest portal. 2. User inputs room number. 3. User submits input. 4. System validates user’s input. 5. System prompts user for desired operation. 6. User selects “view Booking” option. 7. System displays information regarding guest’s stay. 8. User logs out of the system. | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | *Step 4: If user’s log-in input is invalid,*   1. *System prompts user to re-enter valid data.* 2. *User submits input.* 3. *System validates user’s input.* 4. *Input is valid, use case resumes on step 5.* | | |
| **Exceptions:** | |  | | |
| **Includes:** | | Steps 1-5 are included with all use cases involving use of the guest portal. | | |
| **Frequency of Use:** | | 300-500 times per day. | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | | 1. User is booked into the hotel, or is a guest associated to the person renting the room. | | |
| **Notes and Issues:** | |  | | |